



The Love's Family of Companies

Love's/Speedco Truck Care POS System Changes




Love's/Speedco System Changes

- Love's and Speedco Truck Care centers will be transitioning to a new internal POS System over the next several months
 - **“Current System”** references MaddenCo and Shop Connect
 - **“New System”** references Love's built system (aka CORE) and Shop Connect
- There are customer impacting differences between the current system and the new system which include:
 - Goodyear National Account and Non-Sig Numbers
 - Estimate documents
 - Work Orders/Invoice documents
 - Shop Connect Requests Service & Complaint types
 - Shop Connect Requests required fields.

Love's/SpeedCo locations on the New System

As of 6/8/2022

									
Store #	IT	State	City	Address	Highway/Exit	Zip	Latitude	Longitude	
214	TX		El Paso	1300 Horizon Blvd.	I-10 / 37	79928	31.65976	-106.237409	
314	TN		Christiana	6137 Epps Mill Rd.	I-24 / 89	37037	35.724209	-86.319661	
347	MO		Boonville	2501 W. Ashley Rd.	I-70 / 101	65233	38.933867	-92.77955	
370	OH		Hubbard	2586 N. Main St.	I-80 / 234 WB/ 234A EB	44425	41.173058	-80.56913	
397	SC		Blacksburg	116 Priester Road	I-85 / 104	29702	35.156688	-81.478429	
602	SD		Box Elder	679 Reagan Ave	I-90 / 67B	57719	44.120411	-103.052222	
604	OK		Guthrie	2700 E OK Hwy-33	I-35 / 157	73044	35.878899	-97.392855	
617	TX		Hungerford	350 E Walnut Street	Hwy 59 / Walnut St	77448	29.390748	-96.075801	
628	TX		Italy	1021 Dale Evans Dr	I-35E / 386	76651	32.193688	-96.898726	
693	OH		Upper Sandusky	1301 N Warpole St	Hwy 30/23 / Hwy 199	43351	40.855721	-83.300795	
697	NC		Newton	1760 Southfork Dr	Hwy 321 / 37/Hwy 10	28658	35.635688	-81.301141	
781	GA		Madison	1500 Monticello Road	I-20 / 113/GA Hwy-83N	30650	33.562861	-83.497019	
782	KY		Oak Grove	11700 Ft Campbell Blvd	I-24 / 86/Fort Campbell Blvd NB	42262	36.709575	-87.454901	
786	MO		Kansas City	3201 N Ameristar Dr	MO Hwy-210 / N Ameristar Dr	64161	39.153514	-94.475964	
801	GA		Cordele	1525 E 8th Ave	I-75 / 102/GA Hwy-257	31015	31.975579	-83.758552	
806	LA		Monroe	335 Hwy 594	I-20 / 124/LA Hwy-594	71203	32.493193	-91.991387	
868	FL		Mims	4440 Hwy 46	I-95 / 223/FL Hwy-46	32754	28.666889	-80.873248	
910	CA		Corning	3595 HWY 99 W	I-5 / South Ave	96021	39.903238	-122.19678	
926	IN		Indianapolis	5191 Harding Ln	I-465 / 4	46217	39.690198	-86.18576	
936	NV		North Las Vegas	2920 Losee Rd	I-15 / 46	89030	36.213022	-115.129795	
939	AR		N Little Rock	3112 Highway 391 N	I-40 / 161	72117	34.778687	-92.127944	
941	OK		Oklahoma City	10001 SW 8th St	I-40 / 140	73128	35.458566	-97.694979	

Goodyear National Account Number vs Non-Sig number

Current System

- Shop Connect – Customer screen shows **National Account number** in Account# field.
- Invoice – Shows National Account number

New System

- Shop Connect – Customer screen will show **Non-Sig #** in Account# field. This is the same account, but uses the Non-Sig instead of the Account#
- Work Order (Invoice) – Shows Non-sig number (Bill To)

Estimates

Current System



- “Estimate” at the top and “**THIS IS NOT AN INVOICE** DO NOT PAY FROM THIS FORM**” at the Bottom

LOVE'S TIRE CARE #200
6950 I-40 EAST

AMARILLO, TX 79118

806/373-7775

CUSTOMER: GEMINI MOTOR TRANSPORT SHIP TO: GEMINI MOTOR TRANSPORT

TOTAL TRUCK CARE

BACK
ESTIMATE #: 1803702

New System

- Estimates have 'Work Order#', do not have a 'Closed Date' at the top, and have “This is an Estimate” at bottom

SPEEDCO
0941 Oklahoma City OK SPEEDCO
10001 SW 8th St Oklahoma City, OK 73128
(405) 577-2718




TOTAL TRUCK CARE

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WORK ORDER #: 400003679
WORK ORDER DATE: 03/21/2022
CLOSE DATE:
SERVICE TYPE: in Shop

PRODUCT	MECHANIC	QUANTITY	PRICE	LABOR	EXTENSION
YOKOHAMA COMMISSION YO-COMM		1	67.00		67.00
OTHER:					67.00
ESTIMATE TOTAL:					67.00
*****THIS IS NOT AN INVOICE***** *****DO NOT PAY FROM THIS FORM*****					

Total	0.00
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* Customer Discount may include coupons, MLR rewards, and applicable discounts

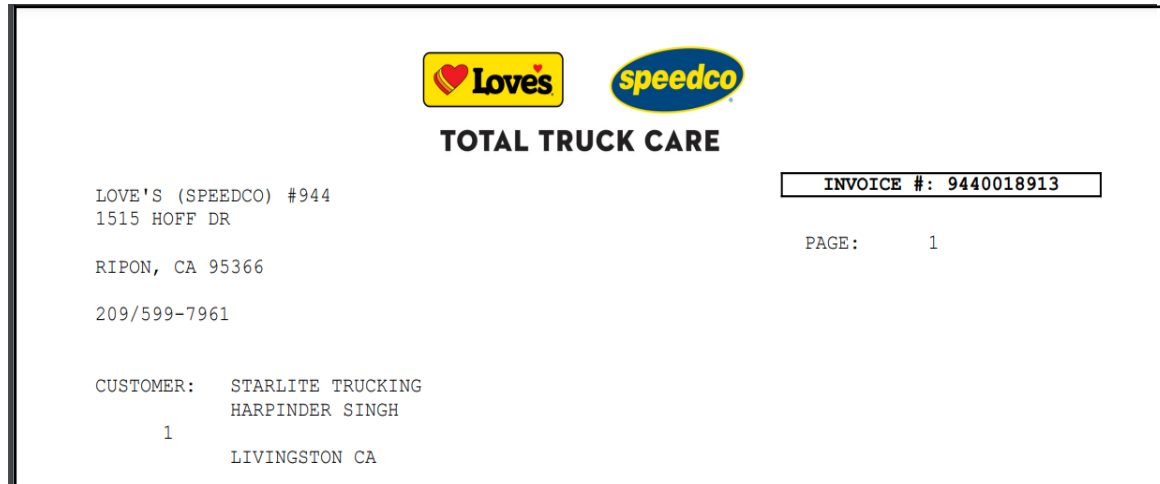
SERVICE COMMENTS:

*****This is an Estimate*****

Work Order/Invoice

Current System

- Completed Work Orders show Invoice# at the top
- 10 digits with Store# at the beginning. Example – Invoice Number 9440018913, 944 is the servicing Store.



LOVE'S (SPEEDCO) #944
1515 HOFF DR
RIPON, CA 95366
209/599-7961

CUSTOMER: STARLITE TRUCKING
HARPINDER SINGH
1
LIVINGSTON CA

Love's **speedco**
TOTAL TRUCK CARE

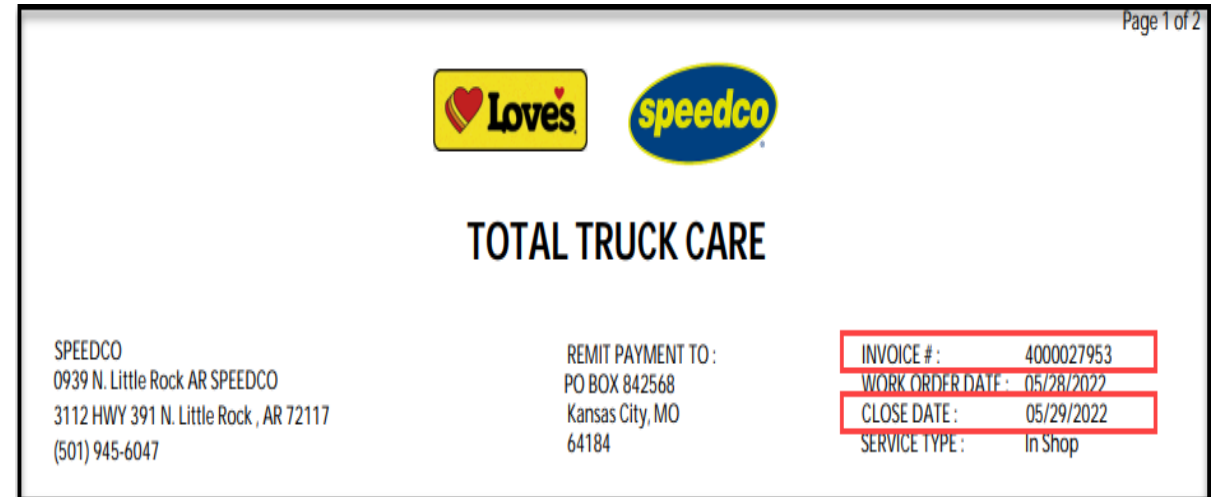
INVOICE #: 9440018913

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- **Rejects** - when something is rejected through the National Account process, it **creates a new/different Work Order/Invoice number** to be corrected and resubmitted

New System

- Completed Work Order has 'Invoice#' AND Closed Date at the top
- Still 10 digits, but Store# is **not** included, Example - Invoice 4000007854.



Love's **speedco**
TOTAL TRUCK CARE

SPEEDCO
0939 N. Little Rock AR SPEEDCO
3112 HWY 391 N. Little Rock , AR 72117
(501) 945-6047

REMIT PAYMENT TO :
PO BOX 842568
Kansas City, MO
64184

INVOICE #: 4000027953
WORK ORDER DATE: 05/28/2022
CLOSE DATE: 05/29/2022
SERVICE TYPE: In Shop

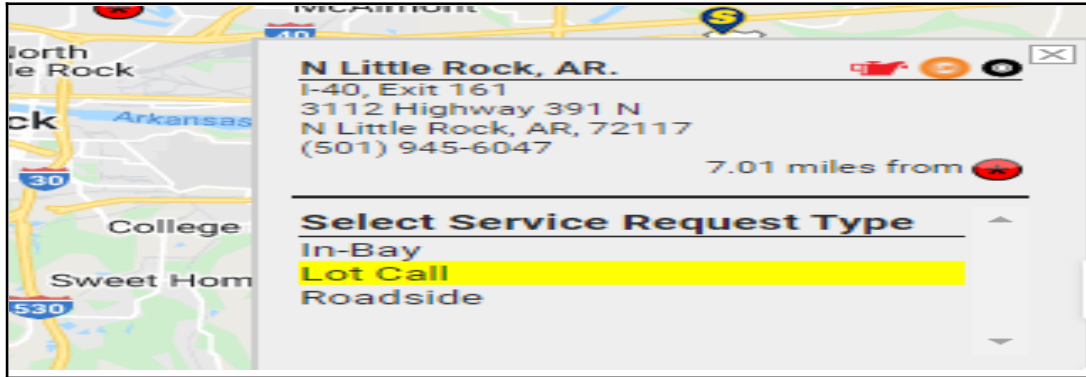
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- **Rejects** - when something is rejected through the National Account process, it **keeps the original WO number** through the correction and resubmission

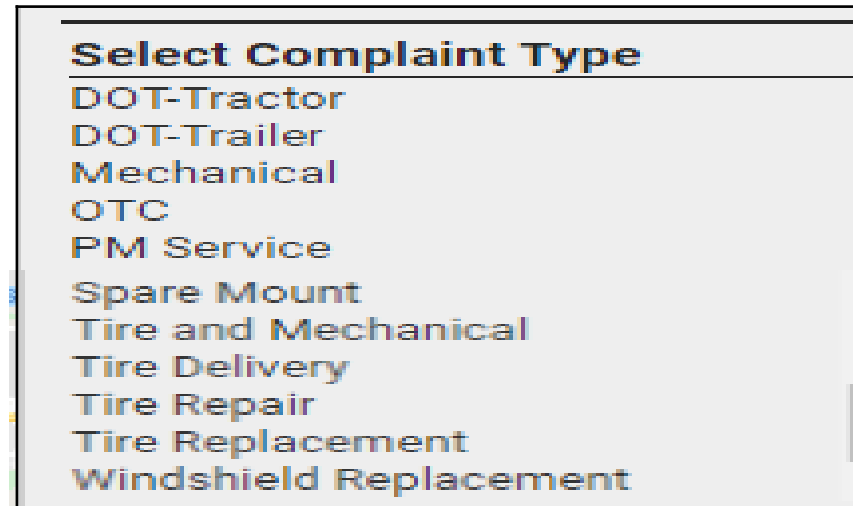
Shop Connect Service Requests (Service & Complaint Types)

Current System

- Service Type list has 'Lot Call' and 'In-Bay'

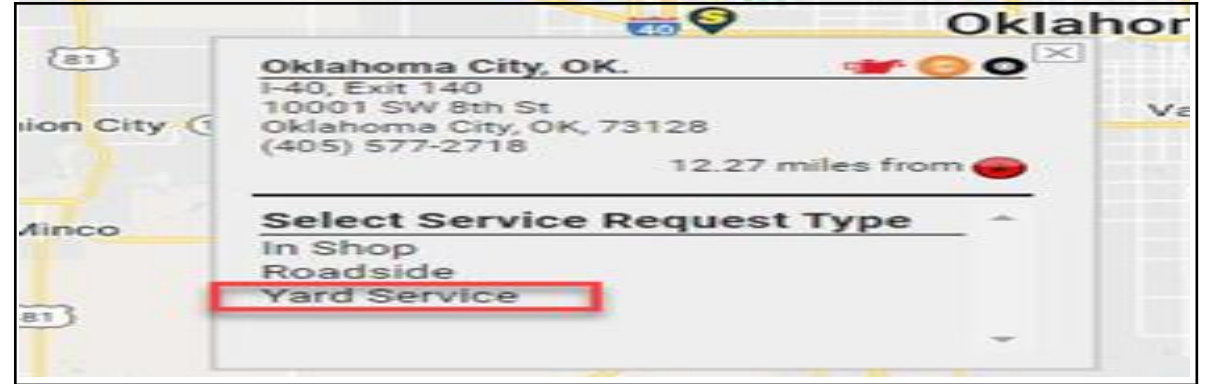


- Smaller List of Complaints.

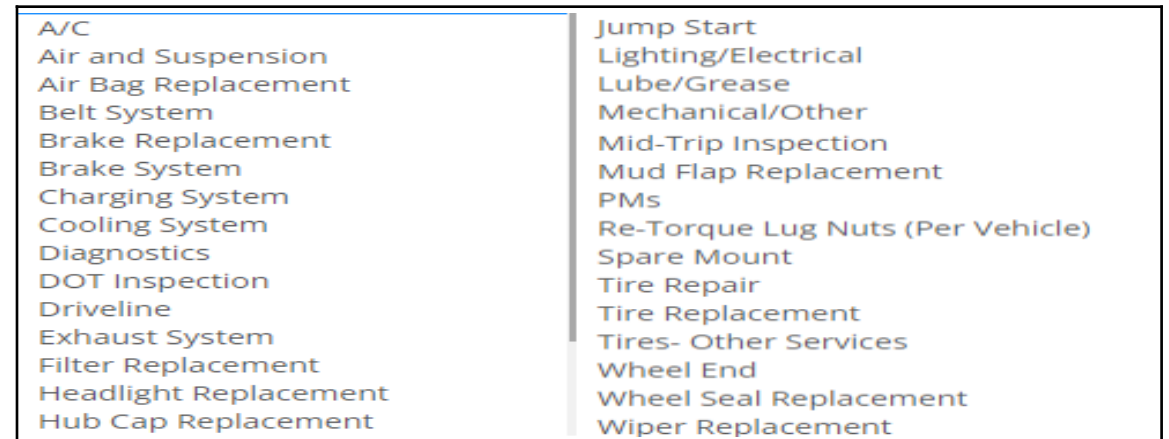


New System

- Service Type list on Map will include 'Yard Service' and 'In Shop'



- Larger more specific list of Complaints to choose from



- **NOTE** - When the service request is submitted it now creates an actual work order, so a WO# is sent back upon submission

Shop Connect Service Requests (Required Fields)

Current System

Required Fields

Driver Name *	<input type="text"/>	Payment Type *	<input type="text"/>
Driver Cell # *	<input type="text"/>	Account #	<input type="text"/>
ETA Date *	<input type="text" value="04/05/2022"/>	Unit Type *	<input type="text"/>
ETA Time *	<input type="text" value="7:00pm"/>	Tractor # *	<input type="text"/>
Reference # *	<input type="text"/>	Trailer #	<input type="text"/>

Comments *

New System

Required Fields

Driver Name *	<input type="text"/>	Payment Type *	<input type="text"/>
Driver Cell # *	<input type="text"/>	Account *	<input type="text"/>
ETA Date *	<input type="text" value="03/14/2022"/>	Reference # *	<input type="text"/>
ETA Time *	<input type="text" value="09:30 am"/>		

Comments *

Unit Serviced Tractor Trailer Both

Tractor/Other Info

Unit Number *

VIN *

Year *

Make *

Model

Engine *

License Plate Number *

License Plate State *

Mileage

APU#